



**TAVO Total Health LLC**

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Silver Spring, MD 20901  
Phone: (301) 652-2522  
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## **CANCELLATION POLICY**

Our cancellation policy requires that you notify us of your need to cancel at least **24 hours in advance** of your scheduled appointment time, or you will be charged the **full amount** of the missed appointment.

We reserve the right to charge your credit card on file for missed appointments. A receipt will be provided. However, **we are unable to provide a statement with diagnostic and treatment codes for missed appointments since no therapy services were provided.** This means that charges for missed appointments cannot be submitted as a claim to an insurance provider for possible reimbursement since no therapy services were provided.

Late cancellations and no-shows not only affect the finances and operations of our business, but they also deprive others the opportunity for treatment. We are best able to serve our patients when our cancellation policy is responsibly enforced.

Please sign to indicate you understand and accept our cancellation policy. We have the right to not set/hold appointments if you choose to not accept our cancellation policy.

We thank you for your understanding.

**Signature**

**Date**